Vendor	Product Name	AVG	No additional infrastructure required to design and deploy?	Anyone can train within 1 day to design and deploy *complex conversational applications?	Anyone trained can design and deploy *complex conversational applications within 1 day without coding?	Iteration/improvements to production conversational applications doesn't coding?	Developers can opt to code on the platform?	Supports using any telephony providers?	Libraries, templates for creating conversational applications?	Reporting templates for conversational applications?	Natively supports creating custom reporting without coding?	Supports collaboration - working on one solution together in the tools?	Deploy conversational applications without additional tech/service purchases, set-up, cobbling together?	Natively supports tools for humans supplementing AI knowledge-gaps and fails in real time?	Historical and real time traffic patterns can easily be monitored?	Easy use of native and multiple 3rd-party NLU services?	Easy integration and set up for communication channels?	Easy integration/ setup for 3rd party services?	No proprietary programming languages?
OneReach.ai	Communication Studio & Live																		
Avaamo	Avaamo Conversational AI																		
IBM	Watson Assistant																		
Kore.ai	Kore.ai Bots Platform																		
Rulai	Rulai Conversation Computing																		
Amazon	Amazon Lex																		
Artificial Solutions	Teneo																		
Eudata	Convy AI																		
Google	Dialogflow																		
IPsoft	Amelia																		
Microsoft	Multiple																		
Openstream	EVA platform																		
Oracle	Oracle Digital Assistant																		
Rasa	Rasa Open Source & Rasa Enterprise																		
SmartBotHub	SmartBotHub																		
SoundHound	Houndify																		