

## Gartner's Top Conversational Platforms, According to Speed Criteria

Vendor	Product Name	AVG	No additional infrastructure required to design and deploy?	Anyone can train within 1 day to design and deploy *complex conversational applications?	Anyone trained can design and deploy *complex conversational applications within 1 day without coding?	Iteration/improvements to production conversational applications doesn't coding?	Developers can opt to code on the platform?	Supports using any telephony providers?	Libraries, templates for creating conversational applications?	Reporting templates for conversational applications?	Natively supports creating custom reporting without coding?	Supports collaboration - working on one solution together in the tools?	Deploy conversational applications without additional tech/service purchases, set-up, cobbling together?	Natively supports tools for humans supplementing AI knowledge-gaps and fails in real time?	Historical and real time traffic patterns can easily be monitored?	Easy use of native and multiple 3rd-party NLU services?	Easy integration and set up for communication channels?	Easy integration/setup for 3rd party services?	No proprietary programming languages?
OneReach.ai	Communication Studio & Live	●	●	●	●	●	●	●	●	◐	●	●	●	◐	●	●	●	◐	●
Avaamo	Avaamo Conversational AI	◐	●	●	◐	●	○	●	◐	◐	○	◐	●	◐	◐	◐	◐	◐	◐
IBM	Watson Assistant	◐	◐	◐	◐	◐	●	○	◐	◐	○	●	●	◐	◐	○	◐	◐	◐
Kore.ai	Kore.ai Bots Platform	◐	●	●	●	●	○	○	◐	◐	●	●	●	○	●	○	●	◐	●
Rulai	Rulai Conversation Computing	◐	●	◐	○	◐	◐	◐	◐	◐	◐	◐	◐	◐	◐	○	◐	◐	◐
Amazon	Amazon Lex	◐	○	○	◐	◐	◐	○	◐	○	○	◐	○	○	○	○	○	◐	◐
Artificial Solutions	Teneo	◐	○	○	◐	◐	●	○	◐	◐	○	◐	○	○	○	◐	◐	◐	◐
Eudata	Convy AI	◐	◐	◐	◐	●	●	◐	○	○	◐	○	○	◐	●	◐	◐	◐	◐
Google	Dialogflow	◐	○	◐	◐	◐	◐	○	○	○	◐	●	○	○	●	○	◐	◐	◐
IPsoft	Amelia	◐	○	○	○	○	○	○	◐	◐	○	○	○	○	○	○	○	◐	◐
Microsoft	Multiple	◐	○	○	○	○	●	○	○	◐	◐	●	○	○	○	◐	◐	○	◐
Openstream	EVA platform	◐	○	○	○	○	○	◐	○	○	○	○	○	○	○	◐	○	○	◐
Oracle	Oracle Digital Assistant	◐	○	○	○	○	●	○	◐	○	○	○	◐	○	○	○	◐	◐	●
Rasa	Rasa Open Source & Rasa Enterprise	◐	◐	○	○	○	●	○	◐	◐	○	○	●	◐	○	○	◐	◐	●
SmartBotHub	SmartBotHub	◐	○	◐	○	◐	◐	◐	○	○	○	○	○	○	○	◐	○	◐	○
SoundHound	Houndify	◐	○	○	○	◐	◐	◐	◐	◐	○	◐	○	○	◐	◐	○	◐	○

This title came from our [article](#) about Gartner's Top Conversational Platforms where you can read about how each of these platforms ranks on Channels, Speed, Flexibility and Inclusivity/Prerequisites.