

Gartner's Top Conversational Platforms, According to Inclusivity and Prerequisites

Vendor	Product Name	AVG	Build conversational applications with relative ease, with or without coding?	Build *complex conversational applications with or without specialized expertise (developers, AI experts, data scientists)?	Requires no infrastructure efforts prior to design/deployment of conversational applications?
OneReach.ai	Communication Studio & Live Agent	●	●	●	●
Kore.ai	Kore.ai Bots Platform	●	●	●	●
Rulai	Rulai Conversation Computing Platform	●	●	●	◐
Avaamo	Avaamo Conversational AI	◐	◐	◐	●
IBM	Watson Assistant	◐	◐	●	◑
Google	Dialogflow	◐	◐	◐	◑
Amazon	Amazon Lex	◑	○	◑	○
Artificial Solutions	Teneo	◑	◐	◐	○
Rasa	Rasa Open Source & Rasa Enterprise	◑	○	○	●
SmartBotHub	SmartBotHub	◑	◑	◑	○
Eudata	Convy AI	○	○	○	○
IPsoft	Amelia	○	○	○	○
Microsoft	Multiple	○	○	○	○
Openstream	EVA platform	○	○	○	○
Oracle	Oracle Digital Assistant	○	○	○	○
SoundHound	Houndify	○	○	○	○

This title came from our [article](#) about Gartner's Top Conversational Platforms where you can read about how each of these platforms ranks on Channels, Speed, Flexibility and Inclusivity/Prerequisites.