

Gartner's Top Conversational Platforms, Organized by Criteria Averages

Vendor	Product Name	Channels	Speed	Flexibility	Inclusiveness/Prerequisites
OneReach.ai	Communication Studio and Live Agent	●	●	●	●
Avaamo	Avaami Conversational AI Platform	◐	◐	◐	◐
Kore.ai	Kore.ai Bots Platform	◑	◐	◐	●
Rulai	Rulai Conversation Computing Platform	◑	◐	◐	●
Google	Dialogflow	◐	◑	◐	◐
IBM	Watson Assistant	◑	◐	◑	◐
Amazon	Amazon Lex	◐	◑	◑	◑
Artificial Solutions	Teneo	◐	◑	◑	◑
Eudata	Convy AI	◐	◑	◑	○
Rasa	Rasa Open Source and Rasa Enterprise	◑	◑	◑	◑
SmartBotHub	SmartBotHub	◑	◑	◑	◑
IPsoft	Amelia	◑	◑	◑	○
Openstream	EVA platform	◑	◑	◑	○
SoundHound	Houndify	◑	◑	◑	○
Microsoft	Multiple	○	◑	◑	○
Oracle	Oracle Digital Assistant	○	◑	◑	○

This title came from our [article](#) about Gartner's Top Conversational Platforms where you can read about how each of these platforms ranks on Channels, Speed, Flexibility and Inclusivity/Prerequisites.